Appendix II

Canadian EMS Awards of Excellence
Call for Nominations

You may recall last year at the 2007 EMSCC Leadership Forum the EMS Chiefs of Canada recognized a key individual in EMS by presenting the peer nominated Canadian EMS Award of Excellence to Richard J. Armstrong, Director of the Region of Durham EMS.

This year at the 2008 EMSCC Leadership Forum we will continue the tradition and present the peer-selected recipients of the Canadian EMS Awards of Excellence. The recipients will receive paid registration to the EMSCC Leadership Forum in Victoria, B.C.

The recipients of these awards are nominated by you, the care providers and leaders of EMS in Canada, and selected by a selection committee. Deadline for nominations is April 1st, 2008. Please submit all nominations to the office of Kelly Nash, Executive Director of the EMSCC, 3705 – 35th Street N.E., Calgary, Alberta, T1Y 6C2, Kelly.nash@calgary.ca

Objective of Award

Reward the individual or team on their achievements and continuous contributions to further improve EMS delivery.

Educate other members of our profession and community of the valuable contributions made to the EMS industry in Canada.

Project a positive image within the community and work place.

Build morale within the EMS community.

Teach others the importance of involvement within their industry.

Generate new interests within our community.

Enhance the quality of the human spirit.

Celebrate the accomplishments of those who deserve recognition.

www.emsc.ca
What qualities should the Candidate(s) posses?

- Honesty
- Responsible/Accountable
- A Positive Image
- Motivation
- Dedication
- Innovative
- Commitment
- Systems thinking
- Collaborative

ELIGIBILITY

Who: Any person or team either paid or unpaid who is involved in emergency medical services in Canada. (A team is any smaller group within a larger organization or an organization of less than 25 employees).

What: Any process, method, program or act that shows extraordinary achievement in healthcare in Canada within the last 2-3 years.

How: Nominations are evaluated on the information provided in the nomination submission. The nominee does not have to meet all the principles or criteria of the Canadian EMS Award of Excellence to be awarded.

Nominees must be involved in an area of emergency medical services in Canada.

SELECTION GUIDELINES

- Nominations must be consistent with the mission, vision and values of the EMSCC. The nomination submission must tell the story of how the nominee(s) has demonstrated excellence in their field of work.
- The award recipients will be awarded solely on the information in the nomination submission.
- Submissions are maximum 12 pages. No more than 12 pages will be reviewed.
- An independent selection committee will review each nomination. The selection committee deliberations are confidential and final.
- Award recipients will be selected based on demonstrated excellence and impact in one (1) major area of excellence and if applicable, one (1) minor area of excellence.

AREAS OF EXCELLENCE

1. **Client Centered/Client Satisfaction**
   - Fully understands, meets and strives to exceed the needs of clients. The individual exceeds normal expectations and has demonstrated better practices in addressing the needs of the client.

2. **Innovative Treatment or Technology**
   - Development and design of novel treatments or technology in the area of emergency medical services regardless of mainstream support. This may include new treatments or technology that have a positive impact on the client, improve quality of life or the effectiveness of pre-hospital health care delivery and/or primary health care. The idea may have been adapted from an example demonstrating excellence elsewhere.
3. **Quality of Work**
   - Actions that impact upon the quality, cost effectiveness and efficiency of the workplace. The individual or team uses a consistent quality approach to provide service excellence that has been supported by measurable outcomes.

4. **Leadership**
   - Ability to inspire, nurture, and mentor individuals and teams toward a common vision through shared values that are based on relationships and respect. Motivates others to achieve high standards of service and acknowledges and celebrates their accomplishments. Leads others through actions that demonstrate values, self-awareness, dedication to ongoing learning, courage, and passion.

5. **Community Leadership**
   - Collaboratively works with members of the community, other organizational sectors and agencies to improve out-of-hospital care through the creation of united partnerships that positively impact the determinants of health. The individual or team has engaged the commitment, support and efforts of others within their community (outside their own organization) towards a common goal in order to create a program or service to better meet the needs of the community.

*Late submissions will be not be accepted under any circumstances.*